



06.05.2026

08:30-10:00

Room U6-35

**Università di Milano-Bicocca
Piazza dell'Ateneo Nuovo, 1
20126 Milano**

VICTIM JOURNEYS TO SUPPORT A MORE COHERENT CRIMINAL JUSTICE PROCESS

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The Ph.D. project examines how victim experiences can contribute to inter-organizational learning in the Danish criminal justice system. While victims are typically studied in relation to rights and well-being, their experiences are rarely treated as sources of organizational insight. The study explores how such experiences may (or may not) inform reflection and change in a highly formalized institutional context.

Relevant for anyone interested in organizational learning and collaboration across organizations. The presentation examines how external, experience-based knowledge may inform learning processes across organizational boundaries.

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