

International Conference

Ageing in the digital era. An Interdisciplinary Debate on ICTs and Social Inclusion for Older Adults

February 20-21, 2025

Department of Sociology and Social Research

Room De Lillo, Building U7 - Civitas, Floor 2

University of Milano-Bicocca

Via Bicocca degli Arcimboldi 8, Milan

Scientific and Organising Committee

Chair: Emanuela Sala (University of Milano-Bicocca)

Simone Carlo (Università Cattolica del Sacro Cuore); Francesco Diodati (Università Cattolica del Sacro Cuore); Annalisa Dordoni (University of Milano-Bicocca); Giulia Melis (University of Milano-Bicocca); Dario Pizzul (University of Pavia); Daniele Zaccaria (University of Applied Sciences and Arts of Southern Switzerland—SUPSI).

Conference Program Summary

20 February 2025		Room	Link
09:30 – 10:00 AM	<i>Registration</i>	De Lillo (U7)	
10:00 – 11:00 AM	Conference opening & Keynote speech	De Lillo (U7)	http://tiny.cc/delilloday1
11:15 – 12:30 AM	Parallel Session 1a (onsite)	De Lillo (U7)	http://tiny.cc/delilloday1
	Parallel Session 1b (online)	U7-11 (U7)	http://tiny.cc/u711day1
12:30 – 2:00 PM	<i>Break</i>		
2:00 PM – 4:00 PM	Session 2 (onsite)	De Lillo (U7)	http://tiny.cc/delilloday1
4:00 PM – 4:30 PM	<i>Coffe break</i>	1st floor (U7)	
4:30 PM – 6:30 PM	Session 3 (online)	De Lillo (U7)	http://tiny.cc/delilloday1
21 February 2025			
9:30 AM – 11:15 AM	Parallel Session 4a (onsite)	De Lillo (U7)	http://tiny.cc/delilloday2
	Parallel Session 4b (online)	U7-11 (U7)	http://tiny.cc/u711day2
11:30 AM – 1:15 PM	Session 5 (onsite)	De Lillo (U7)	http://tiny.cc/delilloday2
1:15 PM – 3:30 PM	<i>Break</i>		
3:30 PM – 5:30 PM	Roundtable	De Lillo (U7)	http://tiny.cc/delilloday2
5:30 PM – 6:00 PM	<i>Light buffet</i>	1st floor (U7)	

Practical informations

- Please note that all times refer to the Italian time, that is GMT+2 (CET)
- All the sessions will be held in English. However, the final roundtable will be held in Italian
- All the Sessions will be held in U7 building: the main onsite sessions are in Room Antonio de Lillo (U7, 2nd floor), while online-parallel sessions are in Room U7-11 (U7, 1st floor)
- Please note that registration is free of charge. There will be a coffee break for on-site attendees on February 20, and a light buffet for the attendees to the roundtable on February 21. Unfortunately, all the other meals are not included; participants are kindly requested to arrange and cover the cost of their own lunch.
- For further and updated information, consult [Conference page](#) at our site

20 February 2025

09:30 AM – 10:00 AM

Room De Lillo (U7)

Registration

10:00 AM – 11:00 AM

Keynote speech

Room De Lillo (U7)

Conference opening & welcome remarks

Emanuela Sala – University of Milano-Bicocca

“Ageism in the digital era. Age essentialism from digital stereotypes to social blind spots”

Francesca Comunello – Sapienza University of Rome

11:15 AM – 12:30 AM

Session 1a (onsite) – AI-geing

Room De Lillo (U7)

Chair: Dario Pizzul, University of Pavia

“Ageing with technology: Artificial Intelligence and dementia care in residential settings”

Ludovica Rubini – Università degli Studi di Trieste, Francesco Miele – Università degli Studi di Trieste,

Veronica Moretti – Università di Bologna, Martina Consoloni – Università di Bologna, Andrea di Leo
– Università di Bologna

“Generative ageism embedment in TTI models”

Andrea Rosales – Universitat Oberta de Catalunya, David Carbonell Mateo – Universitat Oberta de
Catalunya, Ines Montoya Espinagosa – Universitat Oberta de Catalunya, Juan Linares-Lanzman –
Universitat Oberta de Catalunya

*“Ageing with AI: imaginaries of eXplainable Artificial Intelligence made by older
adults”*

Catharina M. van Leersum – Open Universiteit, the Netherlands, Alexander Peine – Open Universiteit, the
Netherlands

“Evaluations of the Elderly on the Use of Generative Artificial Intelligence and the contribution of Generative Artificial Intelligence to Preventing Loneliness and Social Isolation: The Example of 3. Age University 50+Life School

Ayfer Alper – Ankara University, Emine Özmete – Ankara University

Session 1b (online) – Digitalising Eldercare

Room U7-11 (U7)

Chair: Francesco Diodati, IRPPS-CNR

“Japan’s Elderly Hikikomori Population: Growing Old in Solitude. An Examination of Digital Testimonies in the Blogging Spaces”

Cringuta Irina Pelea – Titu Maiorescu University & University of Bucharest

“Profit, research, and older adults in Age Tech: can users-centred fall detection technologies be developed through co-creation methodologies?”

Federica Previtali – University of Helsinki, Katri Keskinen – Tampere University

“Sustainable implementation of digital technologies in Public social- and health care - Development of a target framework”

Jeanette Eriksson – Malmö University, Lene Bjerregaard – University of Southern Denmark, Jonas Christensen – Malmö University

“Can the Digital Technology Truly Act as a Trigger of Self-Organisation for a New System of Healthcare Resilience in Ageing Society?”

Mu-Jeong Kho – University College London

12:30 PM – 2:00 PM CET

Break

2:00 PM – 4:00 PM CET

Session 2 (onsite) – ICT use and non-use

Room De Lillo (U7)

Chair: Daniele Zaccaria, SUPSI

“Smartphone? I sleep with it’: older people and digital media practices”

Margarida Maneta – CICANT, Universidade Lusófona, Portugal

“The Effects of Family Relations on Older People’s ICT Use”

Luca Guido Valla – University of Padua, Bruno Arpino – University of Padua

“The role of safety and security in the adoption and use of digital health services in later life”

Sini Tiihonen, Viivi Korpela, Laura Pajula, Riitta Hänninen, Terhi-Anna Wilska, Sakari Taipale – University of Jyväskylä, Lotta Aavikko – University of Eastern Finland, Niina Sormanen – University of Turku

“Usage patterns: tracking older adults’ smartphone use before, during, and after a peer digital literacy course”

Dario Pizzul – Università di Pavia, Alessandro Caliendo – Università di Milano

“Media Choices and Social Connections: Exploring Traditional and Digital Media Use Among Over-65s in Switzerland”

Petra Mazzoni – Università della Svizzera italiana (USI), Eleonora Benecchi – Università della Svizzera italiana (USI), Gabriele Balbi – Università della Svizzera italiana (USI)

“The impact of Internet use on oldest-olds’ health and social capital changes during the COVID-19 pandemic: results from the DIGITAL-AGE study”

Elena Rolandi – Golgi Cenci Foundation, Luca Guido Valla – University of Padua, Padova, Michele Rossi – Golgi Cenci Foundation, Alessandra Gaia – UCL Social Research Institute, Antonio Guaita – Golgi Cenci Foundation

4:00 PM – 4:30 PM CET

Coffee break (1st floor U7)

4:30 PM – 6:30 PM CET

Session 3 (online) – Digital Skills: Study and Impact

Room De Lillo (U7)

Chair: Giulia Melis, University of Milano-Bicocca

“Bridging the Digital Divide: The Role of Intergenerational Support in Older Adults’ Technology Adoption”

Anita Mancassola – Università degli Studi di Milano-Bicocca, Cristina Quartararo – Università degli Studi di Milano-Bicocca

“Positive Attitudes and Low Anxiety Drive Digital Payment Use Among Indian Older Adults”

Boobalakrishnan Natrayan – Central University of Tamil Nadu

“Using Video Games for Contrasting Discriminations Towards Older People with Disabilities: an Educational Perspective”

Dmitry Samoylov – University of Florence

“Analysis of the Age Digital Divide through Facebook Data: a Finite Mixture Approach”

Dalila Failli – Università degli Studi di Firenze, Bruno Arpino – Università degli Studi di Padova, Maria Francesca Marino – Università degli Studi di Firenze, Emilio Zagheni – Max Planck Institute for Demographic Research

“Inclusion of questions related to digital skills and types of technology usage in ageing surveys”

Ilinca Corina – University of Bucharest

“‘I know everything there is to know about woodworking machinery, but...’ – Narrative Constructions On ‘Non-Uses’ of ICT Among Older Adults”

Christina Klank - Catholic University of Applied Sciences Freiburg

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9:30 AM – 11:15 AM CET

Session 4a (onsite) - ICT design and co-design

Room De Lillo (U7)

Chair: Daniele Zaccaria, SUPSI

“Diversity of older people and ageing populations in the co-creation of gerontechnology for ageing in place: a scoping review”

Nil Meral – Open University of the Netherlands, Catharina M. van Leersum – Open University of the Netherlands, Alexander Peine – University of the Netherlands, Henk Herman Nap – Eindhoven University of Technology

“Building digital resilience in older adults with autism: overcoming pandemic challenges through assistive technology”

Eglantina Dervishi – University of Tirana, Marilda Caushllari – University of Tirana, Arjana Mucaj – University of Tirana

“Digitalisation of home care: exploring remote visits from care workers’ perspective”

Hanna Varjakoski – University of Eastern Finland

“Internet-based health technology in dementia: A scoping review”

Fatma Nur Mozoglu – Swansea University, Andrea Tales – Swansea University, Becky Band – Swansea University, Maria Cheshire-Allen – Swansea University, Emma Richards – Swansea University

“Enacting co-design, re-politicising co-design. A critical lens on eHealth interventions”

Riccardo Pronzato – University of Bologna

“Use of ICT to counter the indirect effects of the COVID-19 pandemic: results of an empirical study in Italy”

Jessica Gioia – IRCCS-INRCA, Georgia Casanova – IRCCS-INRCA, Marco Socci – IRCCS-INRCA, Giovanni Lamura – IRCCS-INRCA

Session 4b (online) - Age (self)representations

Room U7-11 (U7)

Chair: Simone Carlo, Università Cattolica del Sacro Cuore

“Older adults anticipating anxious technology failures and improvising responses in automated smart home scenarios”

Miguel Gomez-Hernandez – Monash University

“Association between Digital Technology Use and Social Capital among Older Adults: A Systematic Review”

Giulia Grotto – University of Padua, Alessandra Buja – University of Padua

“AI Ageism: the undisguised and legitimized age-based stereotypes of generative chatbots”

Mireia Fernández-Ardèvol – Universitat Oberta de Catalunya, Francesca Belotti – University of L'Aquila

Veysel Bozan – University of L'Aquila, Simone Mulargia – LUMSA University, Francesca Comunello – Sapienza University of Rome

“The self-perception of ageing and digital technologies: between inadequacy and agency”

Elizângela Carvalho Noronha – Universidade Católica Portuguesa, Eduardo Prado Cardoso – Universidade Católica Portuguesa

“The Online Personas of Older TikTokers in Hungary”

Regina Gradwohl - Eotvos Lorand University, Edit Pauló – Eotvos Lorand University

11:30 AM – 1:15 PM CET

Session 5 (onsite) – Social Exclusion

Room De Lillo (U7)

Chair: Simone Carlo, Università Cattolica del Sacro Cuore

“Tackling social exclusion in the digital age: The role of individual and macro level factors in e-government use among older adults in Europe”

Ekaterina Kochergina – University of Milano-Bicocca, Emanuela Maria Sala – University of Milano-Bicocca

“The Construction of Old Age Through Advertising. An Analysis of Contemporary Media Narratives”

Francesco Notari – CNR - IRPPS, Tiziana Tesaro – CNR - IRPPS, Lorenza Melillo – CNR - IRPPS

“Bridging the gap: addressing barriers for ageism and gender”

Esra Ince – Ankara University, Eda Ozcan Yilmaz – University of Hacı Bayram Veli, Arzu Kalkan – University Of Ankara

“Digitalisation of public services and risks of social exclusion for the older population: A Critical Analysis of Policy Discourses at the European, Italian, and Regional levels”

Mino Novello – Politecnico di Milano, Emma Garavaglia – Politecnico di Milano

“Virtual Communities and Real Hierarchies: Elderly Chinese Gay Men in Online Chat Groups”

Qing Shen – Uppsala University

“Attitudes of older workers towards digitalisation: the EU variation”

Martin Lakomý – Mendel University in Brno, Czechia, Jakub Šácha – Mendel University in Brno, Filip Vystrčil – Mendel University in Brno

1:15 PM – 3:30 PM CET

Break

3:30 PM – 5:30 PM CET

Roundtable

Room De Lillo (U7)

“ACTIVE ageing in changing societies. Older people’s social and digital resources in pandemic and post-pandemic Italy”

Concluding discussions on the findings of the ACTIVE.IT project and related policy recommendations with stakeholders, policymakers, and the research group.

Fondazione Golgi Cenci, Fondazione Bassetti, Fondazione ASPHI Onlus, Auser Lombardia, Associazione Nestore, SPI CGIL Milano, Direttore dell'Area Salute e Servizi di Comunità del Comune di Milano, Assessore Welfare e Salute del Comune di Monza

5:30 PM – 6:00 PM CET

Light buffet (1st floor U7)